



**PHYSICAL ADDRESS**

86 Kloof Street  
Riebeek Kasteel, 7307  
South Africa

**POSTAL ADDRESS**

P.O. Box 13  
Riebeek Kasteel  
7307  
South Africa

20 March 2020

**COVID-19 CONTINGENCY PLAN Tasting Room**

As the Covid-19 (coronavirus) situation continues to develop, the safety of our customers, our employees and our delivery partners remains our primary concern.

In the interest of public safety, we have decided to implement strict precautionary measures by closing our tasting room and wine shop to the public from 21 March until further notice.

While many of our customers are being responsible by implementing their own 'social-distancing' we want to make it easy for you to enjoy your favourite bottle of Riebeek Cellars wine in the comfort of your own home.

We offer all our wines at cellar door prices for home delivery nationwide. For orders bigger than 2 cases, we will be offering a 5% discount and you are welcome to mix and match your cases. Please see attached our price list.

To place your orders for home delivery at **cellar door prices**, please contact:  
022 448 1213/ [wine@riebeekcellarscollection.com](mailto:wine@riebeekcellarscollection.com)

On delivery, we are taking every precaution to reduce the risk of virus transmission.

**No contact delivery**

When our drivers and delivery partners arrive at your delivery address, they have been instructed to ring the bell, and stand back at a safe distance. The drivers will place the bags at your door and wait for you to answer. The driver will then record your name, with the date and time of delivery in front of you, so you won't need to sign any paperwork. You then collect your order packed in cartons that have been treated with an anti-microbial agent.

**How else can you help?**

Please remember to wash your hands regularly, before and after receiving your delivery. Please avoid direct contact with drivers, such as handshakes.

**Stock and availability**

We have seen a large increase in orders during this period. We are doing everything we can to deliver to you in the fastest, safest and most cost-effective manner.

We are assessing the unfolding situation constantly, and we will continue to keep you updated. Thank you for your support and your patience.

Stay Safe.

Kind regards,  
Riebeek Valley Wine Co Team